

Label: Information Security Policy	Verzija: 3
Classification: Public	Strana: 1/3

## Information security policy

Label: Information Security Policy	Verzija: 3
Classification: Public	Strana: 2/3

### 1. Version history of the document

Verzija	Datum	Information Security Policy	Izradio	Odobrio
1.	13.09.2017.	Information Security Policy	Sonja Grgić Barbir	Barbara Cerinski, Bernhard Melischnig
2.	23.11.2021	Update in accordance with the moto change	Sonja Grgić Barbir	Barbara Cerinski, Bernhard Melischnig
3.	13.06.2024.	Update in accordance with the new ISO version	Snježana Grgić	Bernhard Melischnig, Ivana Žitnik

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## Information Security Policy

EOS Matrix is one of the leading companies for receivables management in Croatia. Our primary business activities are related to debt collection and debt purchase. We are a member of the international EOS Group, the leading European provider of financial services beyond the regulated banking and insurance sector.

*Changing finances for the better* - is a statement which sums up the way we work, and which motivates us to strive for high information security standards and their continuous improvement.

As the part of EOS Group, we are dedicated to clearly defined values. We consider security of personal data an individual's fundamental right, and we believe it is our duty to protect that data. Ensuring the integrity, confidentiality and availability of data is our imperative. We work together with our clients as a service provider and partner, while we treat debtors as our client's clients. Our focus is on jointly founded solutions which satisfy all the stakeholders through the application of the highest standards of information security and personal data protection.

We manage information security by regularly setting up, updating, and monitoring the realization of our objectives by:

- permanently following and improving our information security system
- monitoring our risks and reducing them to an acceptable level
- providing business continuity
- raising awareness of the importance of information security
- protecting the privacy of users and employees through strict controls and privacy policies
- Implementing and using threat intelligence tools and techniques to identify, analyse, and respond to information security threats.

Information security is crucial for our success and the satisfaction of all the stakeholders. To realize this, we have chosen to act according to the internationally recognized standard ISO/IEC 27001:2022 and the Otto Group guidelines. Furthermore, we regularly align our business operations with all legal and other regulations related to data protection.

Zagreb, 13.06.2024.

Za EOS Matrix d.o.o.



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Bernhard Meltschnig, director



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Ivana Žitnik, director

