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INFORMATION SECURITY POLICY



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1. Version history of the document

Verzija	Datum	Detalji	Izradio	Odobrio
1.	13.09.2017.	Information Security Policy	Sonja Grgić Barbir	Barbara Cerinski Bernhard Melischnig

2. Information Security Policy

EOS Matrix is one of the leading companies for receivables management in Croatia. Our primary business activities are related to debt collection and debt purchase. We are a member of the international EOS Group, the leading European provider of financial services beyond the regulated banking and insurance sector.

With head and heart in finance - is a statement which sums up the way we work, and which motivates us to aspire to satisfy high information security standards. As part of the EOS Group, we are dedicated to clearly defined values. We consider security of personal data an individual's fundamental right, and we believe it is our duty to protect that data. Ensuring the integrity, confidentiality and availability of data is our imperative. We work together with our clients as a service provider and partner, while we treat debtors as our client's clients. Our focus is on jointly finding solutions which satisfy all the stakeholders through the application of the highest standards of information security and personal data protection.

We manage information security by regularly setting up, updating and monitoring the realization of our objectives by:

- permanently following and improving our information security system
- monitoring our risks and reducing them to an acceptable level
- providing business continuity
- raising awareness of the importance of information security.

Information security is crucial for our success and the satisfaction of all the stakeholders. To realize this, we have chosen to act according to the internationally recognized standard ISO/IEC 27001:2013 and the Otto Group guidelines. Furthermore, we regularly align our business operations with all legal and other regulations related to data protection.

Zagreb, 13.9.2017.

Management Board:

Barbara Cerinski, director

Bernhard Melischnig, director